



## 2008-2009 Fact Sheet

PO Box 10102, Naples FL 34101  
239-775-3862 / 24-hour crisis line 239-775-1101

- 1989: original 20-bed Naples facility opened for those who were victims of domestic violence
- 2003: opened new state of the art 60-bed shelter with counseling offices, kennel and high security
- Serves all of Collier County, the largest of Florida's 67 counties
- Only state certified Shelter in Collier County – also serving Bonita Springs
- Population served: women and their children up to the age of 18, single women and men who are survivors of domestic violence of all races, socio-economic status and religions
- **Shelter programs and services include, but are not necessarily limited to:**
  - Empowerment-based (not rescue) philosophy
  - Advocacy-based mission
  - 24-hour, 365 day per year **Crisis hotline: 239-775-1101**
  - 60-bed emergency shelter and 4 transitional housing cottages providing 14,072 days of shelter
  - Outreach (non-shelter) counseling offices in Naples and Immokalee
  - Women's and children's support groups in English and Spanish at our Naples and Immokalee locations
  - Counseling teams provide 18 support groups per week
  - Individual and group counseling in English and Spanish for adults and children in Naples, as well as in Immokalee including: Creative Counseling sessions such as drumming circle, art, creative writing and yoga
  - Safety planning in English and Spanish (women and children each develop safety plans)
  - Elder abuse response program for domestic violence victims 60 years of age and older
  - Women of Means program for educated, professional and/or upscale victims of intimate partner abuse
  - 'Gentle'men Against Domestic Violence program to initiate social change that breaks the cycle of abuse among boys and young men
  - Court and legal advocacy
  - Immigration assistance and human trafficking services
  - In-school prevention programs for kindergarten classes on "Hands Are for Helping, Not Hitting," and for middle and high school students on healthy relationships, gender roles and date rape
  - Website providing essential information, i.e. how to identify abuse, etc.: [www.naplesshelter.org](http://www.naplesshelter.org)
  - Direct assistance with food, clothing, personal care items, household goods, transportation, cell phones, etc. (in excess of \$470,000 a year)
  - Cell phone recycling program – donated cell phones are recycled for 911 calls only
  - Options Thrift Shoppe – Shelter owned and operated resale shop that also provides program participants free gift certificates for clothing, shoes and household items such as furniture, kitchen appliances, dishes, pots and pans, and linens
- 24-hour crisis hotline (239-775-1101) answering more than 4,650 calls
- Provided more than 24,361 hours of counseling
- Developed more than 6,455 safety plans
- Website received 84,378 visits last year
- One of a handful of shelters in the USA with an on-site kennel so families can bring their pets
- Community and professional education to some 8,689 individuals last year